

General Terms & Conditions

Meet & Taste 2023 Support

Recipients of the cards

- The Meet & Taste card is intended for international conferences with a minimum of 500 participants.
- It is issued to people who are at least 18 years old.
- One card may be issued to each participant holding a conference badge (official and personal).

Value and validity

- The card has a variable value depending on the conference and can be used one day before and up to two days after the conference in question. Beyond this period, the card will no longer be valid and any remaining balance will be lost.
- The card is personal, non-transferable and valid only when completed (name and surname to be indicated on the back).
- The minimum value of the card is CHF 20 per person and is subject to a request for financial contribution from the State of Geneva of CHF 20 per person. The organiser or a sponsor may supplement this amount in order to increase the value of the card. The Geneva Tourism & Conventions Foundation cannot be held responsible in the event of refusal by the State of Geneva and cannot act in the name of the latter.
- The cards are to be used in partner establishments on a bill with no minimum amount and are therefore divisible and can be used several times. They can also be used cumulatively on the same bill.
- The amount on the card cannot be converted into cash.
- Any theft or loss of cards must be reported to the Geneva Tourism & Conventions Foundation without delay, indicating, if known, the series of missing card numbers.
- No card will be replaced in the event of loss or theft.

Delivery of the cards

- The cards will be delivered by a member of staff of the Geneva Tourism & Conventions Foundation in person to the organiser or to the PCO with signed acknowledgement of receipt. No cards will be sent by post.
- The Geneva Tourism & Conventions Foundation agrees with the organiser or the PCO on delivery arrangements (contact person, date, time and place of delivery).

Distribution

- The distribution of Meet & Taste cards to participants is the responsibility of the organiser or the PCO. It must take place at a reception desk where interested participants come and collect their cards in person. This must be organised and communicated by the organiser or the PCO.
- Mass distribution of the card (e.g. through gift bags or welcome packs) is excluded.
- The organiser or the PCO and their welcome staff must take note of and comply with the procedure indicated in the "Meet & Taste Card Distribution Guide" that will be sent by Geneva Tourism prior to the event.
- The organiser or the PCO undertakes to follow up/count the cards distributed in order to comply with the general conditions of Meet & Taste.
- The organiser or the PCO undertakes to distribute the cards in numerical order.

Establishments that accept the card

- The Meet & Taste card is only valid in establishments that have agreed to participate in the “Meet & Taste” scheme and that have registered with the Geneva Tourism & Conventions Foundation. This includes restaurants, cafés and bars.
- The complete list of partners and establishments will be available during the period of validity at <http://www.geneve.com/meetandtaste>.

Using the card

The user presents the card to the establishment, which can electronically debit an amount chosen by the user from the card and deduct it from the total amount of the bill. At any time, the user can check the amount available using the QR code on the back of the card.

Recycling the card

Meet & Taste cards are made of recycled PVC and are recyclable. Once used, we invite cardholders to hand in their cards to a partner establishment or the conference organisers for recycling. The cards can also be disposed of in a waste bin.

Communication

- The visual of the card is not customisable, nor is the general Meet & Taste page: <http://www.geneve.com/meetandtaste>.

Nevertheless, the space dedicated to the information linked to the card, including the amount available on the card and its validity, may include a personalised message and/or the logo(s) of the organiser and any sponsors (subject to validation with our digital department).

- All other communication concerning Meet & Taste is managed by the organiser or the PCO.

In case of questions during your event

Please contact the Geneva Tourism & Conventions Foundation by phone or e-mail: +41 (0) 22 909 70 00 or info@geneve.com.

A hotline is available at the following times:

- Monday to Friday from 9.15 to 12.00 and from 14.00 to 17.45
- Thursday from 10:00 to 12:00 and from 14:00 to 17:45
- Saturday from 9.15 to 12.00 and from 14.00 to 17.45
- Closed on Sundays

Contact details are shown on the Meet & Taste cards.

Visuals

The Meet & taste card is only available in English.



Last name and First name:

Geneva is pleased to offer you its "Meet & Taste Card" loaded with a credit in Swiss francs to spend during your event in the Geneva participating partners. The list of the participating partners can be consulted on: www.geneve.com/meetandtaste. This card is personal, non-transferable and valid only when duly completed. The amount of the card cannot be exchanged for cash. In case of a remaining amount on the card, no reimbursement can be claimed. Replacement of lost or stolen card cannot be claimed.

Scan this QR code to check the amount available on your card.

Any further questions? Call 022 909 70 00 Terms and conditions on: www.geneve.com/meetandtaste



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